

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:	§	
John Thompson	§	Group Art Unit: 3623
	§	
Serial No.: 10/025,581	§	
	§	Examiner: Krisciunas, Linda Mary
Filed: December 18, 2001	§	
	§	
For: SYSTEM AND METHOD FOR ROUTING,	§	Confirmation No.: 7956
SCHEDULING, AND MONITORING A	§	
WORKFORCE	§	

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Commissioner of Patents
P. O. Box 1450
Alexandria, VA 22313-1450

SECOND AMENDMENT IN

RESPONSE TO OFFICE ACTION MAILED JULY 26, 2006

I. Introductory Comments

The present paper is being submitted in response to the Office Action mailed July 26, 2006.

In view of the filing of a response by Applicant on September 26, 2006 and the Advisory Action mailed on October 25, 2006, no fees, including extension of time fees, are believed necessary for consideration of the present paper. However, if any fees are necessary, including extension of time fees, the extension of time is hereby requested, and the Commissioner is hereby authorized to charge any fees, including those for the extension of time, to Haynes and Boone, LLP's Deposit Account No. 08-1394.

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 5 of this paper.